

Free seminar programme

International Policing Exhibition

For all visitors and delegates

Sponsored by: Computercenter / EMC²

WEDNESDAY 8 JULY

SEMINAR 1

TIME	PRESENTATION
11.00 – 11.45	<p>Experiences of multi-agency process improvement</p> <p>The presentation will show why an effective, structured approach to process improvement is essential to addressing the performance of multi-agency working, with examples from a number of different improvement projects across different elements of the Criminal Justice sector. The main topics covered will be: To review some of the challenges faced by partnerships delivering sometimes different objectives via the same multi-agency processes; to develop an agreed view of what is meant by process management; to outline a methodology for tackling the improvement of multi-agency processes using practical examples from Ad Esse clients; to examine how the application of Lean principles can reduce waste and bureaucracy in all areas of the police service.</p> <p><i>Philippe Lacey, Director, Ad Esse Consulting Ltd</i></p> <p>Target Audience: Chief Police Officers responsible for process improvement and those tasked with improving performance across multi-agency processes and pathways; plus all officers managing processes that involve external stakeholders and partners</p>
12.00 – 12.45	<p>Meeting the security challenge</p> <p>Moving your organisation to CONFIDENTIAL – how can PNN3 support you in meeting the challenges of secure communication, particularly with the ever-increasing demands and requirements for moving to CONFIDENTIAL? This session will look at what it really means to move to a CONFIDENTIAL environment, the impact on your networks and systems and what is available under PNN3 to help you.</p> <p><i>Dave Parkin, Government Lead Architect, Cable&Wireless</i></p> <p>Target Audience: Those involved in business and technical areas</p>
13.00 – 13.45	<p>From process to people – how to make your organisation think customer in all its actions</p> <p>This seminar is a case study of the demanding ongoing journey that Cambridgeshire Constabulary is taking to deliver an inclusive citizen-focused culture, organisation wide. The speakers will bring alive the highs and lows and show how other constabularies can change attitudes and entrenched behaviours to improve force morale and raise public confidence.</p> <p><i>Detective Superintendent Jeff Hill, Cambridge Constabulary and Jo Thomson, Managing Director, Procter</i></p> <p>Target Audience: Constabularies that are planning to make a cultural shift. Chief Constable level, ACC, DCC, senior decision makers including Heads of Public Confidence, Citizen Focus Leads and Heads of Force Control Rooms. Most important is a passion for making customer-focused changes aimed at improving people engagement, and uplifting public confidence.</p>
14.00 – 14.45	<p>Panasonic CF-19 Notebooks: delivering the benefits of mobile data</p> <p>Like any other police force Leicestershire Constabulary has a substantial number of officers at any one time out on patrol, many of whom will be responding to reported incidents. Unlike any other police force, Leicestershire Constabulary uses state-of-the-art Panasonic CF-19 notebooks that provide officers in the field with 24-hour access to exactly the same information that their colleagues see in the station. With its wireless connectivity and rugged portability, the CF-19 has liberated officers from having to make journeys back to base to complete time-consuming paperwork. And with instant access to over 70 applications on each Toughbook, every officer is able to get on with the job of fighting crime. The increased visibility of officers, due to not having to return to the station, is the equivalent of up to 200 officers per year. No wonder it has been described by Chief Superintendent Jason Masters as the biggest step forward in Police communications since the introduction of the two-way radio 40 years ago.</p> <p><i>Jason Masters, Chief Superintendent, Head of Corporate Development, Leicestershire Constabulary</i></p> <p>Target Audience: Senior Leads for the use of new technology</p>
15.00 – 15.45	<p>Clearing the digital forensics backlog</p> <p>All crime is becoming eCrime. Analysts and digital forensic experts are under increasing pressure to quickly identify and share a growing volume of digital evidence to help secure arrests and conviction to protect citizens and business. It can take hours and even days to process suspect data against the threat of malicious code, limited computing infrastructure and the strict requirements to maintain evidence integrity. Dell, together with support from AccessData, EMC, Intel, Oracle, Symantec, Vega and others, will discuss a new approach to digital forensics. Simplifying the complexities involved from imaging and ingestion to analysis and archiving of suspect data and information, Dell's blueprint for digital forensics offers a dramatic opportunity to increase forensics productivity, simplify secure sharing of suspect data across forensic teams either locally or remotely and provide a long term solution for managing the digital chain of custody.</p> <p><i>Ben Chapman & Francis Dauncey, Dell Public Sector – EMEA</i></p> <p>Target Audience: Police and security services staff and IT management jointly responsible for technology solutions in the areas of digital forensics and fighting high-tech crime</p>
16.00 – 16.45	<p>Supplying to the police service and the Police Olympic Procurement</p> <p>Olympic Procurement Presentation followed by Q&A panel session.</p> <p><i>Panel of Heads of Procurement from a number of UK forces and NPIA</i></p> <p>Target Audience: Exhibitors and sponsors</p>

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SEMINAR 2

TIME	PRESENTATION
11.00 – 11.45	<p>Making communities safer – one criminal at a time!</p> <p>Keith Bentley, a retired Chief Superintendent from Greater Manchester Police will present on making communities safer, through the use of advanced statistical analysis such as PASW Statistics and PASW Modeler to model violent and sexual criminal offences.</p> <p><i>Keith Bentley, Chief Superintendent, Greater Manchester Police (retired)</i></p> <p>Target Audience: Crime analysts, forensics, researchers and senior police officials</p>
12.00 – 12.45	<p>Underpinning productivity and security with mobile technology</p> <p>Faced against a backdrop of recession, terrorism, wavering public confidence, budgetary pressures, loss of sensitive data and challenges in sharing information across agencies, the need to improve productivity as well as implement rigorous mobile security has never been greater for police forces. Using examples from Vodafone's police customer case studies, Craig Wellman, Head of the Public Sector division at Vodafone discusses the ways mobile technology can help the police to best achieve productivity gains without compromising security.</p> <p><i>Craig Wellman, Head of the Public Sector division, Vodafone and Paul Hill, Mobile Data Project Officer, Northamptonshire Police</i></p> <p>Target Audience: Chief Police Officers and other decision makers, plus IT managers</p>
13.00 – 13.45	<p>Delivering the Impact Police National Database</p> <p>Delivery time frame, capability and operational benefits of the Police National Database.</p> <p><i>John Crosse, NPIA Impact Programme Director and Mark Fitchett, Client Manager, Logica</i></p> <p>Target Audience: Chief Officer teams and APA members</p>
14.00 – 14.45	<p>Effective and affordable air support operations</p> <p>This PowerPoint presentation with a video clip of an air support operation in progress will highlight the current imbalance in the fleet of aircraft, mostly helicopters that are used to provide air support to the police forces, and other law enforcement agencies in the UK. Modern technology, including powerful cameras and data transmission via 'downlink' transmitters and satellite, together with aircraft that employ passive stealth technology, permit long endurance law enforcement air operations that are 'invisible' to both the felon and the public at large. Moreover, these operations may be completed at a fraction of the operating costs of a typical utility helicopter.</p> <p><i>Captain James A Cowan MBE</i></p> <p>Target Audience: All law enforcement agencies, including the police service, the UK Border Control Agency and HM Customs & Revenue</p>
15.00 – 15.45	<p>Management of Digital Evidence</p> <p>Lancashire Constabulary took a new approach to Interview Recording at the beginning of 2008 while looking at options for a move away from tape technology. Rather than take the seemingly obvious step by changing media types, an opportunity was identified to effect a step change in Operational Policing and reduce bureaucracy. Following the highly successful pilot, we take a closer look at the Lancashire Pilot and the impacts on the Criminal Justice process, from how speed and efficiency were generated while maintaining evidential weight, and the challenges they faced. We will look at the future, enabling other evidence types, and delivering a platform for information sharing.</p> <p><i>Jon Lewis & Mark Winstone, Police Datacentre Specialists, and Mike Gledhill, Former Chief Inspector</i></p> <p>Target Audience: Those involved in criminal justice management, criminal justice operations and IT management and operations</p>
16.00 – 16.45	<p>Dynamic case study – how to engage your whole Force to drive & sustain higher levels of community confidence & satisfaction</p> <p>Pioneering work, with impressive results, is being done by West Mercia Police, giving all their people the tools – the psychological understanding, motivation and increased ability – to deliver a consistently positive service to meet citizen expectations. The work, the results and how it is being sustained is presented by John Jones, former Chief Superintendent, Contact Management & Service Quality, West Mercia Police, and Mary Gober, leading authority on customer service culture development. Hear how your Force can benefit...</p> <p><i>John Jones, former Chief Superintendent, Contact Management & Service Quality, West Mercia Police</i> <i>Mary Gober, Founder, Mary Gober International</i></p> <p>Target Audience: Every individual responsible for delivering the Citizen Focus Agenda and Policing Pledge including: Chief Constables, Deputy/Assistant Chief Constables, Chief Superintendents and Inspectors, Divisional Commanders, senior decision-makers, Heads of HR, Training and Call Centre/Control Rooms.</p>

THURSDAY 9 JULY

SEMINAR 1

TIME	PRESENTATION
11.00 – 11.45	<p>Strategic Lean result delivery in the Police</p> <p>Alan Martyn spent 25 years in the Royal Navy before leading the UK military Lean programmes that saved over £1.6 billion to Defence. This work led to the new strategic Lean programme in Kent Police that has moved Lean from being 'yet another pilot' in policing, to a strategic improvement delivery programme. Alan will talk about delivering Lean in the public sector, the Kent programme and will discuss future thoughts and risks.</p> <p><i>Alan Martyn, Director Public Sector, Simpler Europe</i></p> <p>Target Audience: Senior Officers and change leaders</p>

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TIME	PRESENTATION
12.00 – 12.45	<p>Taking more of the paperwork out of policing</p> <p>How do we meet the challenge of reducing the paperwork burden without impacting on the quality of service and access to information for frontline officers and citizens? This presentation will explore the key challenges and propose some pragmatic solutions whilst drawing on Software AG's 40 years of experience of working with organisations such as NPIA, Home Office, DfT, HMRC and others.</p> <p><i>Kevin Lynch & Andy Rosser, National Security Solutions Team, Software AG</i></p> <p>Target Audience: Senior Officers and ICT specialists</p>
13.00 – 13.45	<p>eBay awareness for law enforcement</p> <p>An overview of the eBay working partnership with law enforcement, including useful search techniques. We will also be briefing on our Law Enforcement Portal (LEP) and free training courses.</p> <p><i>Steve Edwards MBE, Head of Law Enforcement Relations, eBay</i></p> <p>Target Audience: Senior Officers, fraud investigators, SPoCs and trainers</p>
14.00 – 14.45	<p>Clearing the digital forensics backlog</p> <p>All crime is becoming eCrime. Analysts and digital forensic experts are under increasing pressure to quickly identify and share a growing volume of digital evidence to help secure arrests and conviction to protect citizens and business. It can take hours and even days to process suspect data against the threat of malicious code, limited computing infrastructure and the strict requirements to maintain evidence integrity. Dell, together with support from AccessData, EMC, Intel, Oracle, Symantec, Vega and others, will discuss a new approach to digital forensics. Simplifying the complexities involved from imaging and ingestion to analysis and archiving of suspect data and information, Dell's blueprint for digital forensics offers a dramatic opportunity to increase forensics productivity, simplify secure sharing of suspect data across forensic teams either locally or remotely and provide a long term solution for managing the digital chain of custody.</p> <p><i>Ben Chapman & Francis Dauncey, Dell Public Sector – EMEA</i></p> <p>Target Audience: Police and security services staff and IT management jointly responsible for technology solutions in the areas of digital forensics and fighting high-tech crime</p>

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14.00 – 14.45	<p>The risk of challenge under the procurement legislation</p> <p>The risk of challenge under the procurement legislation has grown considerably in the last 18 months. There has been a significant upsurge of cases in the European and UK courts – in the first half of 2009 there have already been more UK cases than in the whole of 2008. In some cases legal action has led to the UK courts cancelling contracts after they had been concluded. Attention has been focused on the proper use of the standstill period and the need for some regularity even for so-called 'part B' services contracts (FSS v the Chief Constable of the Police Service of Northern Ireland). Multi-million pound frameworks have also been cancelled on two occasions by the courts because of purchasers' errors in the assessment of suppliers' offers (McLaughlin and Harvey and Henry Brothers). Things will get worse with additional sanctions arising from the new Remedies Directive, which will come into force at the end of the year. How will this affect purchasers and their advisers? Steve Kay, Achilles, EC Procurement Advisor will explore these issues during this session. From 12 noon until 13.00 and from 15.00 until 16.00, Steve Kay and Gail Wilson will be on Stand C21 to answer any EC questions.</p> <p><i>Steve Kay, EC trainer and advisor, Dorset Police</i></p> <p>Target Audience: Procurement professionals and advisors</p>